

NIETZ POWER TOOL WARRANTY POLICY

NIETZ
CORDED
6 MONTHS
WARRANTY

NIETZ
CORDLESS
1 YEAR
WARRANTY

DESCRIPTIONS/CATEGORY	NIETZ CORDED PT	NIETZ CORDLESS PT
WARRANTY PERIOD	6 months	1 year
LABOUR CHARGE	Free of charge within warranty period	Free of charge within warranty period
MOTOR / ARMATURE / COIL FIELD	2 times replacement within warranty period	2 times replacement within warranty period
SWITCH / ELECTRONIC (PC Board)	2 times replacement within warranty period	2 times replacement within warranty period
CORDLESS TRANSMISSION / CORDED GEARBOX	1 time replacement within first 3 months from date purchase	1 time replacement within first 3 months from date purchase
BATTERY/CHARGER	N/A	1 time replacement within warranty period
COMPONENT NOT COVER BY WARRANTY***	*Wear & tear part, Carbon Brush, AC Cord, Handle/Holder, Gearcase(Body), Guard, Grease/Lubricant	
OTHERS COMPONENTS NOT LISTED ABOVE***	1 time within first 3 months from date purchase	
***Nietz Malaysia reserves the right to review and amend its warranty policies, periods and product eligibility without notice.		

***Wear & tear part** include: bearing, o-ring/seal, chuck, tool holder, clamping flange, anvil, attachments and accessories.

Warranty does not cover damage caused by:

1. Abnormal voltage or generator usage.
2. Break down due to usage of ingenuine spare parts, eg. carbon brush (not NIETZ spare parts).
3. Unauthorized repair, alteration/modification.
4. Damage caused by foreign objects, substances, accidents, obvious misuse, abuse, neglect and improper applications.
5. Failure or damage due to wear & tear of a component incurred during the course of normal use.
6. Unable to provide sales receipts or invoices.
7. Normal wear and tear.